



## **CANCELLATION POLICY**

### **16<sup>TH</sup> DECEMBER – 28<sup>TH</sup> FEBRUARY**

#### **IF CANCELLED:**

**MORE THAN 30 DAYS TO ARRIVALS:** We keep 20% of entire amount of the booking. Refund (less bank charges) or credit note the remaining deposit for future bookings.

**LESS THAN 30 DAYS TO ARRIVALS:** We keep 25% of entire amount of the booking. Refund (less bank charges) or credit note the remaining deposit for future bookings.

**LESS THAN 14 DAYS TO ARRIVALS:** We keep 40% of entire amount of the booking. Refund (less bank charges) or credit note the remaining deposit for future bookings.

**LESS THAN 7 DAYS TO ARRIVALS:** We keep 50% of entire amount of the booking. Refund (less bank charges) or credit note the remaining deposit for future bookings.

**3 DAYS BEFORE ARRIVAL:** No refund or credit note.

### **1<sup>ST</sup> MARCH – 15<sup>TH</sup> DECEMBER**

#### **IF CANCELLED:**

**MORE THAN 30 DAYS TO ARRIVALS:** We keep 10% of entire amount of the booking. Refund (less bank charges) or credit note the remaining deposit for future bookings.

**LESS THAN 30 DAYS TO ARRIVAL:** We keep 15% of entire amount of the booking. Refund (less bank charges) or credit note the remaining deposit for future bookings.

**LESS THAN 14 DAYS TO ARRIVAL:** We keep 30% of entire amount of the booking. Refund (less bank charges) or credit note the remaining deposit for future bookings.

**LESS THAN 7 DAYS TO ARRIVAL:** We keep 40% of entire amount of the booking. Refund (less bank charges) or credit note the remaining deposit for future bookings.

**3 DAYS BEFORE ARRIVAL:** No refund or credit note.

## **CHANGE OF DATES**

**DATE AMENDMENTS MAY RESULT IN CANCELLATION CHARGES, PLEASE EMAIL US TO CHECK AS SOON AS POSSIBLE.**

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